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CIP

**IN THE UNITED STATES**  
**PATENT AND TRADEMARK OFFICE**

APPLICANT: Mark C. Pace & Thomas W. Cook  
APPLICATION NO.: 09/782,616  
FILING DATE: February 12, 2001  
TITLE: AUTOMATED SERVICE SCHEDULING SYSTEM  
CONFIRMATION NO: 9755  
EXAMINER: Scott E. Jones  
GROUP ART UNIT: 3713  
ATTY. DKT. NO.: 19538-05563

**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner For Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below:

Dated: May 26, 2004

By: Robert A. Hulse  
Robert A. Hulse, Reg. No. 48,473

MAIL STOP AMENDMENT  
COMMISSIONER FOR PATENTS  
P.O. BOX 1450  
ALEXANDRIA, VA 22313-1450

**AMENDMENT C**

Sir:

This amendment is made in response to the Office Action mailed December 31, 2003.

Please amend the application as indicated herein.

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